# Moving More Merrily

Integrated Mobility Innovation Demonstration Program

Quarterly Report (FY2020 Q) TriMet Steps to MOD and MPI

#### Top Accomplishments of the Quarter

Provide a list of the top three accomplishments from your project in the quarter.

- 1. Submittal of Draft Project Management Plan and Draft Data Management Plan for FTA review
- 2. Held TriMet internal stakeholder workshops for the prioritization and development of mobility benchmarks for Task 3
- 3. Drafted definition for integrated payments and accompanying use cases

### Overview of Statement of Work Progress

| Task | Task Name           | Sub-Tasks   | Status/Notes  |
|------|---------------------|---|---|
| 1    | Innovative Payment  | Business Case for<br>Integrated Payment   | On track, initial business case scoping discussion  |
|      |                     | Expanding Open Payment  | On track, functional docs such as use cases and technical solutions are being written by the consultant team and TriMet   |
|      |                     | Expanding/Extending<br>HOP Functionality  | On track, functional docs such as use cases and technical solutions are being written by the consultant team and TriMet   |
|      |                     | Improving access for the unbanked and underbanked                                       | On track, working with project partners and outreach regarding best way to introduce a prepaid contactless card to un/underbanked   |
| 2    | Customer Experience | Customer communication around fare capping as a traveler incentives and rewards program | On track, exploration continues for integrating with a Content Management Solution. Subtask has more urgent timeline and is now related to TriMet post-Covid recovery efforts |

|   | 1                  | 1   |  |
|---|--------------------|---|--|
|   |                    | Incorporating Real-Time Incident and Congestion Information   | On track, TriMet and IBI continue to collaborate on the refinement of the data (INRIX and CAD/AVL) for integration with the new prediction algorithm.                          |
|   |                    | Partnering to Scale the City of Portland Transportation Incentive Program                               | On track, functional docs in place<br>for how PBOT can integrate with<br>Hop. Pending PBOT signs contract<br>with vendor to build solution.                                    |
|   |                    | System Integration  | No items to report in this task area given that it will start until Q3 of 2020   |
| 3 | Mobility Data      | Define framework for<br>assessing improvements<br>in Transit Quality<br>Mobility Analysis<br>Benchmarks | On track, Fehr and Peers organized group workshop regarding framework for assessing improvements in transit quality and developed scoping memo for Smart Mobility Platform RFP |
|   |                    | Demonstrate framework for assessing improvements in Transit Quality                                     | No items to report in this task area given that it will start until Q3 of 2020   |
| 4 | Project Management | Draft Project<br>Management Plan (PMP)  | Draft PMP was submitted<br>December 4, 2020  |
|   |                    | Draft Data Management<br>Plan (DMP)   | Draft DMP was submitted<br>November 12, 2020   |
|   |                    | Draft Equity and<br>Accessibility Plan  | Draft Equity and Accessibility is<br>under internal review and will be<br>submitted to FTA Q1 2021   |
|   |                    | Quarterly Progress<br>Reports   | On-going   |

## Major Activities Expected in the Coming Quarter

#### **Key Activities Expected in the Coming Quarter:**

- Finalize functional documentation for open payment and virtual card enhancements and have a good grip on the technical solutions necessary.
- Draft Equity and Accessibility Plan
- Finalization and release of Smart Mobility Platform RFP